



DIBYENDU JANA

Email – dibyendujana199304@gmail.com

Mob- 8954643663, 9143489852

Experience: 8.4+

7 years on IT support engineer, operation & infrastructure support

1+ years on Linux administration

Professional Summary

A result oriented individual I have strong analytical ability to solving problem. Effective communication skills, I also like to stretch out whenever the occasion demands and worked on alerts also conducting meetings with client team & internal team.

OS environment:

Linux RHEL 7, 8, 9

CentOS 7,8

Ubuntu 18,20,22,24

Windows win10, win11

AFORESERVE.COM LTD

Designation : Linux Admin
Period : Aug 2024 to present
Project name : LIC EDMS

Responsibility

- Backup schedule and restoration as per requirement
- File System Handling in Linux
- Users, Groups & Permission management
- Scheduling jobs with cron
- DB, App server, Backup server monitoring & manage
- Backup schedule and restoration as per requirement
- Managing HA cluster
- Installing Hotfix

3i-infotech consultancy services

Designation : Engineer
Period : May 2018 to May 2024
Project name : IOCL

Responsibility

- Installation configuration and troubleshooting of Linux operating system
- Backup schedule and restoration as per requirement
- Installing Software and Updating Patches using YUM,DNF, RPM utilities
- Creating/Configuration/extend LVM based on change request.
- File System Handling in Linux
- Users, Groups & Permission management

- Creating and Managing of Link (Soft & Hard).
- Scheduling jobs with cron
- Experience on SSH,NFS, SAMBA & DNS,AUTOFS server configuration
- Managing 800 plus virtual & physical servers
- Handling the boot problem issues , performance tuning and maintenance
- Windows client support
- It support

Monitoring tool use : Grafana
Ticketing tool : BMC Helix

HCL services Ltd.

Designation : Associate Customer engineer
 Period : Feb 2016 to April 2018
 Project name : Field support engineer

Responsibility

- Hardware troubleshooting
- Desktop support (Win 10, Win 11) and hardware support, application support in user level, McAfee, office 2013, 2016, O365 network and hardware installation & troubleshooting OS up gradation, Installing Software and Updating Patches, End user support application level, configuration, backup of user data
- Printer installation and repairing and maintenance
- User lock & unlock, password reset in AD
- Co-ordinate with OEM for hardware failure.

Certification

Red Hat Certified System Administrator
 Certificate ID : 240-041-020

AWS Solution Architect-Associate Level training going on.

Academic Qualification

- 3 years Diploma from SMIT Hooghly in Electronics & Telecommunication Engineering in 2015.
- Madhyamik (class 10th) from WBBSE in 2009.
- Higher Secondary (12th) from WBCHSE in 2012

Personal Details

Father's Name : Dipak Jana
 Date of birth : Apr 07, 1993
 Sex : Male
 Marital status : Married
 Nationality : Indian
 Languages Known : English, Hindi and Bengali
 PAN Number : AQYPJ3994J
 Passport No : N2303071
 Valid Up to : 11/08/2025

Self-Appraisal

- Flexible in 24/7 environment support.

- Quick learner and ability to work under pressure.
- Possess good management, organizational and leadership skills & learn new ideas.
- Ability to handle multiple tasks.

DECLARATION:

I declare that all the information mentioned above is true as per the best of my knowledge

Date:

(DIBYENDU JANA)