

Yohan S. Chauhan

Career Objective

Dedicated and hard-working individual with mechanical engineering knowledge and 6+ years of experience as a service engineer in leading agriculture manufacturing company, looking forward to work in a challenging and responsible position

Professional Experience

Senior Engineer

Tirth Agro Tech. Pvt. Ltd. – Shaktiman, Rajkot

2018 - Present

- Analyze field issues and work with empathy and a sense of urgency to deliver solution to meet customer needs
- Ensure all critical cases and highly complex situations are escalated to senior staff members for a quick resolution
- Prepare and present product tacking, complaint reports, field proposals to management
- Field validation of new products or design changes done in existing products
- Lead team of 6 Service engineers in GJ region for all pre and post sales product activities such as PDI, Delivery, Installation, Off-season and Season activities
- Successful ICT testing of new products
- Dealer wise meeting, understanding challenges and solving their open issues
- Developed and improved preventive maintenance procedures
- Spare parts consumption monitoring, managing forecast/order of various parts product/dealer wise
- Planning and execution of customer oriented activities such as “Service Camp” and “Seva Saptah”
- Company technicians and dealer manpower training plan for each product
- Monthly spare targets and KPI making sure to be achieved

Anchor electricals pvt ltd by Panasonic - Daman

2017 - 2018

Worked as a DET


Achievements


- State coordinator of GJ Service team
- Best Learner of the Year award 2021-22


Hobby

- Travel and Music
- Playing Basketball
- Reading

Contact

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Vadodara, Gujarat, 391740

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Education

Bachelor of Engineering in Mechanical,
Bhabha College of Engineering, Bhopal
affidied with Ram Krishna Dharmarth
Foundation University

2020 - 2023

Diploma in Mechanical Engineering,
Maharaja Sayajirao University,
Vadodara, 2014 – 2017

Secondary School Certificate

St. Joseph's High School (GSEB)
Vadodara,

2014

Key Skills

- Problem-solving
- Leadership
- Communication
- Critical thinking and troubleshooting
- Team work
- Punctuality
- Good knowledge of MS office
- Basic knowledge of SAP

Languages

- Gujarati (Native)
- English
- Hindi