

SOUMYAJIT PRAMANICK

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PROFILE

A motivated and hardworking fresher with strong computer skills and excellent customer service abilities. Seeking an opportunity to contribute effectively in a professional environment, assisting customers and ensuring smooth operations.

EDUCATION

- **Master of Technology (Computer Science & Engineering)**

Narula Institute of Technology
GPA: 7.49 (2022 - 2024)

- **Bachelor of Technology (Information Technology)**

Narula Institute of Technology
GPA: 7.87 (2019 - 2022)

- **Diploma (Computer Science & Technology)**

Narula Institute of Technology
GPA: 7.4 (2016 - 2019)

SKILLS

- Basic computer skills: MS Word, Excel, PowerPoint
- Billing and Cash Handling: Proficient in managing cash transactions accurately
- Customer Service: Strong ability to interact with customers and resolve issues effectively
- Attention to Detail: High accuracy in processing transactions and handling merchandise
- Time Management: Efficient in multitasking and managing work responsibilities
- Problem Solving: Capable of addressing and resolving customer concerns quickly
- Teamwork: Ability to work collaboratively in a team environment
- Adaptability: Quick learner and able to adjust to new procedures and systems

ACADEMIC PROJECT

❖ **Description:** During my undergraduate studies, I designed a dynamic web application using HTML, CSS, JavaScript, and PHP to streamline and enhance the operations of an outdoor adventure organization, making it easier to manage bookings, customer information, and itineraries.

Roles & Responsibilities:

- Database Management
- Functionality Development
- Demonstration & Presentation of the solution

LANGUAGES

Bengali (Fluent), English (Intermediate), Hindi (Basic)

DECLARATION

I hereby declare that the information provided is true to the best of my knowledge.

Soumyajit Pramanick

Date: 16.09.2024